

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 27th Nov, 2019

Complainant : Sh. V. P. Rao,
Respondent : Asstt. Commissioner, Land & Estate,
North DMC,
Grievance No. : PGC/2019/MCD/27

1. Brief facts of the complaint

Shri V.P.Rao has filed a grievance in PGC regarding non issuance of 'No Demand Certificate' from the Land & Estate Department of North DMC after retirement and vacation of Govt. accommodation allotted to him at Rajpur Road.

2. Proceedings in the Public Grievances Commission

The PGC has convened five hearings in the matter so far and in the hearing held on 27.11.2019, the following are present:

Complainant : Present
Respondent : Absent

3. Relevant facts emerging during the hearing

A status report has been received in the Commission from Ms. Sandhya Pawar, Addl. Dy. Commissioner (L&E) informing that "As directed by PGC vide letter no.PGC/2019/MCD/27/4767 dated 17.06.19 to consider the request of Shri V.P.Rao, Retd. IAS sympathetically and permit him to retain the accommodation for the period till 31.08.2016 on the same terms & conditions on which he was allowed to retain for the first year i.e. six times of the SLF, the matter was resubmitted before the competent authority.

The competent authority vide orders dated 17.10.2019 has been pleased to allow the retention of the said quarter on 6 times of the normal SLF per month w.e.f. 01.07.2017 to 31.08.2018. The quarter was vacated on 31.08.2018. As such, a sum of Rs.14280/- was calculated as outstanding dues on account of SLF upto 31.08.2018 against the said staff Qtr. which has been deposited by him on 14.11.2019. Thereafter, "No dues Certificate" has been issued in his favour on 15.11.2019."

3.2 Complainant present in the hearing was satisfied with the action taken by department.

4. Recommendations of the PGC

As the action in the matter has been taken by the department to the satisfaction of the complainant, the matter stands closed at the level of this Commission.

(ASHOK KUMAR)
CHAIRMAN

No. PGC/2019/MCD/27

Dated :

Copy to:

1. Ms Sandhya Pawar, ADC (Land & Estate), North DMC, 7th Floor, Civic Centre, Minto Road, New Delhi – 110001
2. Sh. V. P. Rao